

Advocating, supporting, and growing workplace volunteerism to improve communities.

Annual Report 2003



"A volunteer-led organization is as strong as its volunteers."

## Letter from the President

Dear CVC Members,

CVC –Twin Cities continues to thrive and be a leader in promoting workplace volunteerism. Membership to CVC means great networking and professional development opportunities. Hopefully you've felt this first-hand by attending several of the programs, participating on committees or using the network for guidance or advice.

Thank you for your membership in 2003. It is because of our strong membership base that we were able to accomplish many items. Our accomplishments and activities during 2003 include:

- · Honoring two companies for their leadership and dedication to the community
- Improving CVC's website making it more user-friendly and aesthetically pleasing
- · Offering nine professional development and networking opportunities
- · Securing a new administrative support contract with Nonprofit Solutions
- Receiving a mention in the Points of Light publication
- · Giving new definition to our partnership with the Volunteer Resource Center
- Offering a more readable, visually appealing CVC E-News

There is much to look forward to in 2004. Members will notice CVC's programs will have a greater emphasis on heightening awareness of current community needs to better help you understand where volunteer resources might be needed. Membership to CVC will also mean membership to Minnesota Association for Volunteer Administration (MAVA) for 2004. CVC will focus energies on recruiting new member companies and reaching out to previous members. In order to grow, CVC will need to expand its reach to small and medium-size companies. If you know of a company, large, medium or small, that could use some help with their volunteer efforts, please pass along the name to our incoming president, Peggy Paul or the membership chairperson. Also in 2004 is the 2004 Minnesota Conference on Volunteerism that CVC is happy to support by sponsoring one of the corporate tracks.

Get more from your CVC membership by joining a committee. It gives you the opportunity to connect and network with a variety of individuals from our community. A volunteer-led organization is as strong as its volunteers.

Sincerely,

Kathleen Lucht, 2003 CVC President Executive Assistant – Legal, Graco Inc.

## 2003 Financials

Fundraising10%incMember Services15%incPrograms65%4Administration10%10%

Total Expenses \$44,293.38

including member solicitation, advertising, and membership efforts

including dues to other agencies

including networking meetings, communication, and recognition efforts Pictured on the front cover:

HealthPartners employee donations generated over 22,000 pounds of food in 2003.

#### Left to right along the bottom:

ADC team working on a Habitat for Humanity home.

Jeremy Thomsen carrying an athlete from Special Olympics Minnesota summer games.

Brian Coley with students from the Anne Sullivan Communications Center School.



Blue Cross and Blue Shield of Minnesota Receives CVC Leadership Award

# The Spirit of Social Responsibility

Blue Cross and Blue Shield of Minnesota demonstrated its leadership to volunteerism by methodically and meticulously launching an employee-led volunteer program that will touch the lives of thousands of young people and families. Blue Cross employees are committed to numerous community projects, exemplifying the company's values of social responsibility and compassion.

Heart of Blue components include a volunteer council with a charter, a formal volunteer release policy, an internal volunteer database, and a Dollars for Doers program. In its first year, Blue Cross employees used more than 7,000 volunteer release hours or the equivalent of a person working full-time in the community for three years. The value of this time, as determined by Independent Sector, is over \$115,780.



Members of the

BCBS Volunteer

Council

Volunteer activities include painting homes of low-income seniors through Paint-a-Thon, assisting with the Special Olympics Minnesota summer games, an e-mentoring program with students at Dakota Hills Middle School, and a "Healing Hats" drive to benefit chemotherapy patients.

Blue Cross Blue Shield has selected Dakota Area Resources and Transportation for Seniors (DARTS) to receive the \$500 CVC award. To learn more about Blue Cross's community involvement visit: www.bluecrossmn.com.

CVC wishes to recognize the outstanding work by our other nominees: Best Buy, CHS, GMAC-RFC, and Time Warner Cable.

"We are bonored to receive the CVC Leadership Award. Volunteer efforts are one of the important ways we demonstrate our commitment to make a healthy difference in people's lives. This award acknowledges the tremendous volunteer efforts of our employees."



BCBS network management team who prepare and serve dinner each month at the Ramsey County Family Service Center

2003 Members and Donors

## Leading Corporate Members

American Express Best Buy Co., Inc. **CHS** Cooperatives General Mills GMAC-RFC Guidant Corporation Medtronic, Inc. Piper Jaffray **RBC** Dain Rauscher Schwan's Consumer Brand North America Target Corporation Thrivent Financial for Lutherans U.S. Bank Wells Fargo Bank Minnesota Xcel Energy

#### **Corporate Members**

ADC Foundation Apogee Enterprises, Inc. Aspen Medical Group Blue Cross & Blue Shield of Minnesota Boston Scientific - Cardiovascular Cargill **Carlson Companies** Ceridian Corporation Dorsey & Whitney LLP EDS Fortis Graco, Inc. HealthPartners Land O' Lakes, Inc. Lawson Software New York Life Insurance Company North Memorial Health Care Park Nicollet Health Services **Prudential Financial** Star Tribune State Farm Insurance TCF National Bank Time Warner Cable UnitedHealth Group UPS Weisman Enterprises, Inc. West Group

#### **Associate Members**

Achieve!Minneapolis Catholic Charities Community Health Charities Greater Twin Cities United Way Health Charities of MN Junior Achievement of the Upper Midwest Management Assistance Program (MAP) Mentoring Partnership of MN Volunteer Resource Center Volunteers of America of MN/NRVC

# Our thanks to the following companies for their in-kind donations:

Medtronic Minneapolis Community and Technical College RBC Dain Rauscher Lizz Sable Stauning Thrivent Financial for Lutherans Target Corporation

Mark W. Banks, M.D., Blue Cross President and CEO

### 2003 CVC OFFICERS

Kathleen Lucht, Graco Inc., President

Peggy Paul, GMAC-RFC, Vice President

Christine Jones, Medtronic, Past President & Chair, Leadership Development Committee

Dot Belstler, RBC Dain Rauscher, Treasurer

Kathy Capitola, Prudential, Secretary

### 2003 CVC COMMITTEE CHAIRS

Nancy Thorman Dahl, Mentoring Partnership of Minnesota Chair, Marketing Communications Committee

Gelina Haus, Wells Fargo At Large - State Conference

Dan Narr, Catholic Charities At Large - <u>Associate</u>\_\_\_\_

### 2003 CVC COMMITTEE MEMBERS

Cara Baenen, Nonprofit Solutions Ayako Birch, GMAC-RFC Lachelle Engash, Junior Achievement Kate Gardner, U.S. Bank Laura Jaeger, ADC David Jones, Thrivent Financial for Lutherans Jill Kane, CHS Marsha Milgrom, Star Tribune Tony Tolliver, Carlson Companies

# **CVC** Membership Benefits

When you join CVC, you join the ranks of companies throughout the Twin Cities that are dedicated to the community and leading the way in corporate volunteerism.

CVC provides members with the professional expertise to develop and enhance their volunteer programs. We provide the tools necessary for members to become leaders in the field and to elevate their program to new heights.

### Benefits include:

- Greater community awareness and recognition of your company's commitment to volunteerism.
- Personal and professional development through programs and workshops.
- Opportunity to network and share ideas and successful programs with other corporate volunteer program leaders.
- Programs that provide tools and resources to enhance new and well-established volunteer programs.
- · Heightened awareness of current community needs.
- Membership directory.
- Membership to Minnesota Association for Volunteer Administration (MAVA).

## **CVC Programs: A Benefit of Membership**

### JANUARY

MN FoodShare Presenters: Sue Kainz, Minnesota FoodShare Campaign Host: U.S. Bank

### FEBRUARY

Annual Meeting Emcee: Paul Magers, KARE TV Presenters: Jon Pratt and Marcia Avner, Minnesota Council of Nonprofits Site: Golden Valley Country Club

### MARCH

**Tour of Poverty** Host: Dan Narr, Catholic Charities Sites: Listening House, Mary Hall, Dorothy Day Center

### APRIL

Who or What is MAVA? Membership Meeting Presenters: Sue DeGolier, Minnesota Association for Volunteer Administration Host: Minneapolis Community and Technical College

### MAY

All About Volunteer Councils Presenters: Cheryl Thompson, Target Corporation Zeeda Magnuson, Volunteer Resource Center Host: Target Corporation

### JUNE

Recruitment and Retention of Volunteers Presenters: Zeeda Magnuson, Volunteer Resource Center Kristi Gray Shepherd, Volunteer Resource Center Host: Children's Home Society

### AUGUST

#### Workplace Volunteer Projects Presenters:

Jenny Anderson, Deluxe Check Cheryl Thompson, Target Corporation Judie Russell, Children's Home Society Teresa Wiltz, Bundles of Love Host: Medtronic

### SEPTEMBER

Liability Issues around Volunteerism Presenters: Darrell Davis, Graco Inc Joellen Gonder-Spacek, Mentoring Partnership of MN Barb Kimer, Achieve! Minneapolis Sharon Severson, Junior Achievement Host: Cargill

### NOVEMBER

Winter Social: Behind the Scene's Look at Marshall Fields' Holiday Display Presenter: Eric Anderson, Marshall Fields Host: Target Corporation